



March 30<sup>th</sup>, 2020

Dear valued patients,

We are in unprecedented times concerning COVID-19. **Medigas Manitoba is focusing on the well-being of our people, our families, our patients, and our communities.** This includes working to ensure we continue to provide you with the level of care you need and expect of us.

We are closely following the recommendations of Canadian and world health organizations and have instituted precautions to help keep our communities healthy. **As the health of our customers and team is a top priority, we've taken precautionary steps to lessen the public health risk associated with COVID-19.** We will be closing the doors to our clinics and switching our service and care to 100% remote.

**The doors to all our clinics will be closed beginning Monday, March 30th, 2020.** We will continue to offer the same services remotely with the same team members working behind the scenes to ensure you receive the care you are accustomed to. **Our dedicated Sleep Therapists are conducting remote appointments via phone and/or video to provide patient care while you are at home.**

**We will also be offering free shipping for orders over \$100 within Manitoba to allow our patients to replenish the supplies they need.**

We will continue to keep you up to date with any related changes. We will share more information on our [Facebook page](#) and [our website](#), as it becomes available. Please contact us at 204-786-2727 or 1-855-766-7388(toll-free) to learn more about our remote care.

We commit to moving forward with thoughtful consideration given towards our communities, patients, and staff during these challenging times.

Sincerely,

Ken Dufault  
*Vice President and General  
Manager Medical – Innovair  
Group*